

Dear FCC Commissioners & Staff:

Hello,

I wish to stay with my current independent ISP. They are locally owned & operated, and have supplied a level of service over the years that I have been unable to find with any other provider whom I have researched.

My independent ISP has demonstrated a superior level of tech support, and answers calls quickly, and with an actual live human being, not some infuriating automated operator that strings me along on hold for ten min. and then dumps me on to a voice mail system.

I cannot condone giving the Baby-Bell monoliths the kind of monopoly on internet access that is being proposed.

Do not limit competition by limiting ISP service to a few corporate monoliths.

Regards

Sincerely,

Jim Turner
615 Jarvis Ln.
Louisville, KY 40207